

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER LETTER

DOCKET  
NUMBER: 2012 - 39 - A

(Please type or print)

Submitted by: Matrix Telecom, Inc. d/b/a Matrix Business  
Technologies d/b/a Trinsic Communications  
Address: 433 E. Las Colinas Blvd, Suite 400  
Irving, TX 75039

SC Bar Number: \_\_\_\_\_  
Telephone: 813-892-9053  
Fax: 813-973-3243  
Other: \_\_\_\_\_  
Email: ldellaero@matrixbt.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

**INDUSTRY (Check one)**

- ☐ Electric
- ☐ Electric/Gas
- ☐ Electric/Telecommunications
- ☐ Electric/Water
- ☐ Electric/Water/Telecom.
- ☐ Electric/Water/Sewer
- ☐ Gas
- ☐ Railroad
- ☐ Sewer
- ☒ Telecommunications
- ☐ Transportation
- ☐ Water
- ☐ Water/Sewer
- ☐ Administrative Matter
- ☐ Other:

**NATURE OF ACTION (Check all that Apply)**

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Affidavit                 | <input type="checkbox"/> Letter                            | <input type="checkbox"/> Request                   |
| <input type="checkbox"/> Agreement                 | <input type="checkbox"/> Memorandum                        | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer                    | <input type="checkbox"/> Motion                            | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review          | <input type="checkbox"/> Objection                         | <input type="checkbox"/> Resale Agreement          |
| <input type="checkbox"/> Application               | <input type="checkbox"/> Petition                          | <input type="checkbox"/> Resale Amendment          |
| <input type="checkbox"/> Brief                     | <input type="checkbox"/> Petition for Reconsideration      | <input type="checkbox"/> Reservation Letter        |
| <input type="checkbox"/> Certificate               | <input type="checkbox"/> Petition for Rulemaking           | <input type="checkbox"/> Response                  |
| <input type="checkbox"/> Comments                  | <input type="checkbox"/> Petition for Rule to Show Cause   | <input type="checkbox"/> Response to Discovery     |
| <input type="checkbox"/> Complaint                 | <input type="checkbox"/> Petition to Intervene             | <input type="checkbox"/> Return to Petition        |
| <input type="checkbox"/> Consent Order             | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation               |
| <input type="checkbox"/> Discovery                 | <input type="checkbox"/> Prefiled Testimony                | <input type="checkbox"/> Subpoena                  |
| <input type="checkbox"/> Exhibit                   | <input type="checkbox"/> Promotion                         | <input type="checkbox"/> Tariff                    |
| <input type="checkbox"/> Expedited Consideration   | <input type="checkbox"/> Proposed Order                    | <input type="checkbox"/> Other:                    |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest                           |  |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit             |  |
| <input type="checkbox"/> Late-Filed Exhibit        | <input checked="" type="checkbox"/> Report                 |  |

2012-39A



2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

March 15, 2012  
Via Overnight Delivery

RECEIVED  
2012 MAR 16 AM 9:13  
COMMUNICATIONS SERVICE  
PERSON

Clerk's Office  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Columbia, SC 29210

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic  
Communications  
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative , filed on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly Geuder  
Compliance Reporting Specialist

file: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic  
Communications - Reporting - South Carolina

KG/jg

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC    ☒ CLEC    ☐ ILEC    ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Matrix Telecom, Inc.

Company Name

Matrix Business Technologies d/b/a Trinsic Communications

Db/a/fka

433 E. Las Colinas Blvd, Suite 400

Mailing Address

Irving, TX 75039

City, State, Zip Code

433 E. Las Colinas Blvd, Suite 400

Business Location

Irving, TX 75039

City, State, Zip Code

County

PERSON

972-910-1900

Telephone #

## REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System

Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza

City, State, Zip Code: Greenville, SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Linda Dellaero

**General Manager** (Include address if different than above.)

813-892-9053

/ 813-973-3243

/ldellaero@matrixbt.com

Telephone Number

Facsimile Number

E-mail Address

B. Mary Hope

**Customer Relations/Complaints Representative** (Include address if different than above.)

972-910-1374

/ 866-418-9750

/ regulatory@matrixbt.com

Telephone Number

Facsimile Number

E-mail Address

C1. Mary Hope

**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)

972-910-1374

/ 866-418-9750

/ regulatory@matrixbt.com

Telephone Number

Facsimile Number

E-mail Address

C2. 888-411-0111

**Customer Contact (Toll Free Number)**

D.

**Engineering Operations** (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

E.

**Test and Repair** (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

F. Eddie Archuleta  
**Emergencies** (During non-office hours)  
972-910-1900 / 866-418-9750 /  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Linda Dellaero  
**Regulatory Officer** (Include Address if different than above)  
813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com  
Telephone Number Facsimile Number E-mail Address

H. Kimberly Geuder  
**Dual Party Mailings** (Name)  
P.O. Drawer 200, Winter Park, FL 32790-0200  
(Mailing Address)  
407-740-8575 / 407-740-0613 / kgeuder@tminc.com  
Telephone Number Facsimile Number E-mail Address

I. Kimberly Geuder  
**Interim LEC Fund Mailings** (Name)  
P.O. Drawer 200, Winter Park, FL 32790-0200  
(Mailing Address)  
407-740-8575 / 407-740-0613 / kgeuder@tminc.com  
Telephone Number Facsimile Number E-mail Address

J. Kimberly Geuder  
**Universal Service Fund Mailings** (Name)  
P.O. Drawer 200, Winter Park, FL 32790-0200  
(Mailing Address)  
407-740-8575 / 407-740-0613 / kgeuder@tminc.com  
Telephone Number Facsimile Number E-mail Address

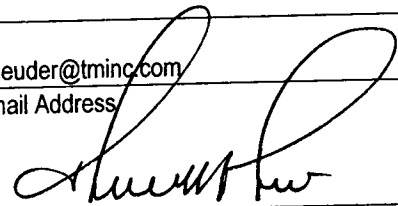
K. Kimberly Geuder  
**Gross Receipts Mailings** (Name)  
P.O. Drawer 200, Winter Park, FL 32790-0200  
(Mailing Address)  
407-740-8575 / 407-740-0613 / kgeuder@tminc.com  
Telephone Number Facsimile Number E-mail Address

L. Kimberly Geuder  
**Lifeline Mailings** (Name)  
P.O. Drawer 200, Winter Park, FL 32790-0200  
(Mailing Address)  
407-740-8575 / 407-740-0613 / kgeuder@tminc.com  
Telephone Number Facsimile Number E-mail Address

TECHNOLOGIES MANAGEMENT, INC.  
AS ATTORNEY-IN-FACT

This form was completed by BY THOMAS M. FORTE

Title



Signature

3-23-12

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Clerk's Office  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 11/2010)